



# MEDICAL SERVICES AT 56 DEAN STREET



[www.dean.st](http://www.dean.st)

56 Dean Street, London, W1D 6AQ

## HIV CARE

We offer friendly and convenient outpatient care for HIV+ people in the heart of London's West End. Because we're part of Chelsea and Westminster Hospital, you'll have access to world-class facilities and expertise.

## THE GOOD NEWS

People on treatment with an undetectable virus level cannot pass their HIV to others. Early treatment is linked to normal life expectancy.

If you feel ready to start, we're here to help. We'll explain all your treatment options and then provide the monitoring and support you need to get the virus down to 'undetectable'.

Once everything's stable, we'll monitor you twice a year.

## ANNUAL REVIEW

Once a year we run an in-depth health check and blood tests.

## SIX MONTH CHECK

Mid-year, we'll check your viral load, hepatitis and syphilis tests.

## KLICK

Klick is the new way to manage your HIV care. Download the app onto your phone. You'll need your medical number and mobile number to register. If you book your appointment on it, the team will check and send your results to the app.

To make things more convenient we have extra Klick appointments in the evening and on Saturday. You can pick up your meds at the same visit. The nurse will check that everything's OK. If they spot any issues they'll ask you to book with a doctor.

We designed klick for when things are going smoothly. You can still call the 'HIV Telephone Clinic' or book to see a doctor whenever you need.

## DOWNLOAD KLICK



App store



Google Play



## STANDARD CARE

If you'd rather not use klick, call us to make your appointments. We'll book you to see a nurse for your blood tests. You can choose to either discuss the results using 'HIV Telephone Clinic' or you may prefer to book to see your doctor.

## TELEPHONE SUPPORT

Call our daily 'HIV Telephone Clinic' if you need urgent advice. You can also discuss your results, or request an emergency supply of your meds.

## SEXUAL HEALTH CHECK UP

If you're sexually active, we recommend a regular sexual health check up. You can do this during your clinic visit. Use the touchscreen on Level 3 and the receptionist will give you a pack. Your results will be texted within 24 hours. Please call the appointments line if you get symptoms between appointments.

## OTHER SUPPORT

If you're struggling or need emotional support, we offer a range of options. Speak to any member of staff and we'll point you in the right direction. Online support for those with chemo issues is also available through the 'chems' pages of our website.

## CONTACT US

### APPOINTMENT LINE

Mon/Tue/Thur: 8-3pm

Wed: 12-7pm

Fri: 9-4pm

Sat: 11-3pm

020 3315 5656

### HIV TELEPHONE CLINIC

Monday-Friday 12-4pm

020 3315 9500

### EMERGENCIES

020 3315 8540

(evening/weekends)

Ron Johnson Ward at

Chelsea and Westminster



